

CARPET CARE AND MAINTENANCE GUIDE

100% Viscose Carpets

Viscose is a natural fibre derived from wood pulp and contains cellulose. Although Viscose has the shiny appearance of silk, it is not as durable, and the cellulose fibre easily breaks down in the presence of water.

To maintain the appearance of your Viscose Carpet it is important to ensure it isn't used in a high traffic flow area, or where there is a risk of staining through unfortunate spills. An option to treat a Viscose Carpet as soon as it has been laid, with a special stain resistant solution is offered by some good quality professional cleaning companies.

Vacuuming

To maintain your carpets appearance, it is recommended to vacuum regularly. As every household is different, the frequency of vacuuming should be based on how many people live in your home. For example, four people living in the house = vacuuming a minimum four times per week, especially in high traffic areas, using a good quality upright vacuum cleaner with a rotating brush is recommended. Fibre shedding is a normal characteristic of new carpets, which reduces after time. Vacuuming regularly and thoroughly will prevent soil and dirt becoming embedded in the fibres. It will also help prevent premature wear.

- 1) Old vacuum cleaners might not be suitable for your new premium carpets.
- 2) Investment in a new cleaner will ensure your new carpet stays looking good for longer.

Features of the correct type of cleaner to use are:

- 1) Adjustable height
- 2) Rotating brush heads
- 3) Strong air flow to lift dirt from deep down in the carpet fibres

The height of the rotating brush head should just skim the surface of the carpet. Vacuum slowly to leave "clean tracks"

ITC recommend the use of a Sebo vacuum (model X7 PET e-power). A dealer in your area can be found on their website <https://sebo.co.uk>

Spot Cleaning Spillages

It is highly recommended to seek a professional cleaning company with experience of Viscose.

Ace Carpet Cleaners: <http://www.acecarpetcleaners.co.uk/>

Highgrade Cleaning: <http://www.highgradecleaning.co.uk/>