

CARPET CARE AND MAINTENANCE GUIDE

100% Polyester Carpets

Polyester offers a lustrous look, smooth texture and exceptional softness and is naturally stain and fade resistant.

Vacuuming

To maintain your carpets appearance, it is recommended to vacuum regularly. As every household is different, the frequency of vacuuming should be based on how many people live in your home. For example, four people living in the house = vacuuming a minimum four times per week, especially in high traffic areas, using a good quality upright vacuum cleaner with a rotating brush is recommended. Fibre shedding is a normal characteristic of new carpets, which reduces after time. Vacuuming regularly and thoroughly will prevent soil and dirt becoming embedded in the fibres. It will also help prevent premature wear.

- 1) Old vacuum cleaners might not be suitable for your new premium carpets.
- 2) Investment in a new cleaner will ensure your new carpet stays looking good for longer.

Features of the correct type of cleaner to use are:

- 1) Adjustable height
- 2) Rotating brush heads
- 3) Strong air flow to lift dirt from deep down in the carpet fibres

The height of the rotating brush head should just skim the surface of the carpet. Vacuum slowly to leave “clean tracks” ITC recommend the use of a Sebo vacuum (model X7 PET e-power). A dealer in your area can be found on their website <https://sebo.co.uk>.

Avoid direct sunlight.

1. Although Polyester is a naturally fade resistant fibre, exposure to strong sunlight will eventually cause fading.

Move Furniture around.

1. Use gliders or cups underneath furniture to move a few directions to prevent permanent indentations from forming.

Cleaning.

1. Clean any spillages and stains immediately
2. Test any proprietary cleaning product in an inconspicuous spot before using on a large area. All carpet cleaning solutions have instructions. Please follow their instructions carefully.
3. Alternatively, a simple method using 1 x cup of white vinegar mixed thoroughly with 1 x cup of cool water can be used.
 - i) Spray the vinegar/water mix onto the stain.
 - ii) Sprinkle baking soda on the spot and allow to settle.
 - iii) With a clean cloth, blot the spot.
 - iv) Vacuum and allow to dry.