

CARPET CARE AND MAINTENANCE GUIDE

Gloss / 100% Polyester Carpets

The engineered polyester yarns used in our Gloss collection offer a lustrous look, smooth texture and exceptional softness. Another unique selling point of this yarn is its characteristic of being natural stain- and fade resistant.

Gloss is a high pile velvet construction where three yarns of a fine 6ply twisted polyester yarn are used in a single dent at the time of weaving. Therefore, any single point in the carpet has a total of 18 filaments of this fine yarn forming the surface which are twisted with each other. After weaving, Gloss is put through an extensive process of finishing involving combing and shearing to provide a soft and lustrous feel.

Occasionally at some places an isolated single strand of 6ply could appear on the surface. In a high pile cut velvet carpet, these yarn strands should be trimmed level with sharp scissors. These strands cause no harm to the quality or usage of the carpet. **Never pull these long strands of yarn.**

Vacuuming

To maintain your carpets appearance, it is recommended to vacuum regularly. As every household is different, the frequency of vacuuming should be based on how many people live in your home. For example, four people living in the house = vacuuming a minimum of four times per week, especially in high traffic areas. Fibre shedding is a normal characteristic of new carpets, which reduces after time. Vacuuming regularly and thoroughly will prevent soil and dirt becoming embedded in the fibres. It will also help prevent premature wear. **Do not use a vacuum cleaner with a beater bar brush.**

After some use you may experience various sprouting of small tufts of yarn: when loose tufts of yarn pop up or extend above the surface of the pile. On Gloss some sprouting of the fibre may occur because the polyester yarn used is a very smooth fibre and small fibres can slip slightly and sprout to the surface. If you find a stray tuft protruding from the surface of your carpet, do not pull it out. Instead, cut it with scissors to the level of the surrounding pile. This is a normal occurrence for this type of product and is not related to any manufacturing defect.

Avoid direct sunlight.

1. Although Polyester is a fade resistant fibre, exposure to direct sunlight will eventually cause fading.

Move Furniture around.

1. Use gliders or cups underneath furniture to move a few directions to prevent permanent indentations from forming.

Cleaning.

1. Clean any spillages and stains immediately.
2. Test any proprietary cleaning product in an inconspicuous spot before using on a large area. All carpet cleaning solutions have instructions. please follow these instructions carefully.
3. Alternatively, a simple method using 1 x cup of white vinegar mixed thoroughly with 1 x cup of cool water can be used.
 - i) Spray the vinegar/water mix onto the stain.
 - ii) Sprinkle baking soda on the spot and allow to settle.
 - iii) With a clean cloth, blot the spot.
 - iv) Vacuum and allow to dry.